Accessibility Conformance Report for Linkr

(Based on VPAT® Version 2.5)

Report Date

This report was last updated on **September 13th 2024**.

Product Description

Linkr provides platforms to educational communities. Eac platform provides a client a suite of teaching and learning features housed within a private, secure and customized community homebase. These features have been designed to meet the particular needs of educational programs engaged in international or experiential learning projects such as virtual exchange and certificate programs which function outside of standard academic calendars. Linkr supplies these customized platforms to educational institutions, training companies, associations, and organizations to help their communities thrive.

Contact Information

Please share questions or comments with Gabriel Flacks, Linkr CEO (gabriel.flacks@linkreducation.com).

Scope

The scope of this report is limited to the following user scenarios on Linkr:

- Manage user profiles
- Create and access classrooms and/or groups
- Define or view classroom and/or group settings
- Invite, approve, or become members in organizations, classes and/or groups
- Manage or access class materials and group or organization resources
- Write and reply to messages in conversations
- Add and edit publications
- Comment and reply to comments on publications
- Manage visibility settings of publications
- Review profiles of members within an organization, class, or group
- Navigate between classes, groups, organizations, profiles, publications, etc.

Evaluation Methods Used

Scenarios were tested using:

- Keyboard-only interactions
- Colour Contrast Analyzer
- Google Lighthouse
- WAVE Web Accessibility Evaluation Tools
- Platform features such as high contrast and zoom
- NVDA with Google Chrome

Applicable Standards/Guidelines

This report reflects outstanding issues found by an audit based on the level A and AA criteria of the Web Content Accessibility Guidelines 2.2 (WCAG 2.2 AA).

Terms

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Partially Supports	Headings and ARIA landmarks are used to help convey presentation. Screen Reader Navigation is a work in progress. Accessibility of text editors is a work in progress.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Partially Supports	Some interfaces are a work in progress (eg, profile menu)
2.1.2 No Keyboard Trap (Level A)	Partially Supports	Some interfaces are a work in progress (eg, profile menu)
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	
2.2.1 Timing Adjustable (Level A)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below	Not Applicable	

Threshold (Level A)		
2.4.1 Bypass Blocks (Level A)	Partially Supports	Results are currently inconsistent and the 2.4.1 Bypass Blocks criteria is currently being worked on for improvement.
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports	Focus order commences with top right navigation. This will be updated to left sidebar navigation to conform with more frequently used keyboard behavior.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not Applicable	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Partially Supports	Accessibility of text editors is a work in progress.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	
3.1.1 Language of Page (Level A)	Supports	3.1.1 “Language of Page” is supported by using the language attribute on the HTML element.
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Does Not Support	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	The self help on Linkr is powered by HelpScout and is keyboard navigable. Their accessibility commitment is available here.
3.3.1 Error Identification (Level A)	Supports	In forms, inline error messages appear in grey. Visibility will be increased as such messages will shortly be bolded red.
3.3.2 Labels or Instructions (Level A)	Supports	
3.3.7 Redundant Entry (Level A 2.2 only)	Does Not Support	
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always	Not Applicable	4.1.1 Parsing is obsolete and removed in WCAG 2.2.

answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply		
4.1.2 Name, Role, Value (Level A)	Partially Supports	Controls are developed and validated against HTML specifications and standards, including ARIA. Accessibility of text editors is a work in progress.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Partially Supports	Complete conformity to this criteria is a Work In Progress.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Foreground to background contrast adheres to standards in most cases.
1.4.4 Resize text (Level AA)	Supports	Icons and text resize with scaling/zooming options of the browser up to 200%. All functionalities perform well at this zoom level. Keyboard navigation is continually updated.
1.4.5 Images of Text (Level AA)	Not Applicable	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially Supports	In forms, the luminosity ratio for the borderline of most of the fields is currently 1.2:1,less than the required contrast ratio 3:1. We will soon increase the contrast by darkening these borders until the 3:1 contrast ratio threshold is met.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Partially Supports	Complete conformity to this criteria is a Work In Progress.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Partially Supports	Complete conformity to this criteria is a Work In Progress.
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Partially Supports	Complete conformity to this criteria is a Work In Progress.

2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Partially Supports	Complete conformity to this criteria is a Work In Progress.
2.5.7 Dragging Movements (Level AA 2.2 only)	Does Not Support	Workflows that use drag-and-drop with a mouse can't be completed using a keyboard.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Partially Supports	Complete conformity to this criteria is a Work In Progress.
3.1.2 Language of Parts (Level AA)	Partially Supports	Current text editors do not include a button or prompt users to indicate a "lang" attribute for language changes.
3.2.3 Consistent Navigation (Level AA)	Partially Supports	Complete conformity to this criteria is a Work In Progress.
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Partially Supports	Complete conformity to this criteria is a Work In Progress.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Does Not Support	
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Does Not Support	Complete conformity to this criteria is a Work In Progress.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Not Evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	
2.2.3 No Timing (Level AAA)	Not Evaluated	
2.2.4 Interruptions (Level AAA)	Not Evaluated	
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not Evaluated	
2.3.2 Three Flashes (Level AAA)	Not Evaluated	

2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not Evaluated	
2.4.8 Location (Level AAA)	Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	
2.4.10 Section Headings (Level AAA)	Not Evaluated	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not Evaluated	
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not Evaluated	
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Not Evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Not Evaluated	
3.1.3 Unusual Words (Level AAA)	Not Evaluated	
3.1.4 Abbreviations (Level AAA)	Not Evaluated	
3.1.5 Reading Level (Level AAA)	Not Evaluated	
3.1.6 Pronunciation (Level AAA)	Not Evaluated	
3.2.5 Change on Request (Level AAA)	Not Evaluated	
3.3.5 Help (Level AAA)	Not Evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not Evaluated	